

# CareSelect eReferrals

## Matching patients with the most suitable care

Every day GP practices use HealthLink to refer an average of 2,000 patients to public hospitals. With CareSelect, GPs can now use this same convenient process to search, find and refer a patient to the most suitable specialist, allied health or non-government organisation.



### How does CareSelect work?

CareSelect enables GPs to search by name, speciality, interests or more to find the most suitable provider for their patient's specific need. They can then create a comprehensive referral using patient information held in the GP's electronic medical record system (EMR). This is done within a few seconds during the consultation and the referral can be sent electronically via HealthLink's secure systems. A copy of the outgoing referral is saved into the patient record.



Search



Find



Refer

### Benefits to GPs

CareSelect is available as part of the standard HealthLink package and includes the following benefits:

#### Refer to anyone

Using the familiar HealthLink system, CareSelect enables GPs to search and find the right specialist, allied health provider, non-government organisation, or even other GPs, for a patient referral.

#### Better patient care

The entire solution is fully integrated into the GP's electronic medical record medical system (EMR) so making a referral works seamlessly with the GP's normal workflow. A copy of the outgoing referral is saved back into the patient record.

#### Easy to use

Designed for ease of use during a patient consultation, CareSelect uses the familiar HealthLink HISO form interface. Compatible EMRs receive the comprehensive electronic referrals directly into their system.



## What search results look like

CareSelect provides GPs with a comprehensive view of available providers. Below is an example screenshot of the CareSelect level one search results, showing what a GP will see after entering relevant keywords. Every provider with an EDI has at least a Proforma (see A), which details their core specialty, contact details and gives GPs the ability to create a HealthLink eReferral. Providers can also opt for a paid “Full Bio” (see B). This features a photo, logo, details about their various specialties, interests, qualifications, affiliations, languages and more.

**B: Full Bio**

**A: Proforma**

**Referral capability:**

- Receive referrals with multiple attachment types (see eReferral form)
- Receive referrals with .bt and .rtf attachment
- Receive referrals by print and fax only

**Search Tips:**

- Partial Words:** by default, CareSelect will find variations of search terms, e.g. car will give you results for Cartwell, Cardiac and Cardiology
- Multiple Words:** when you enter more than 1 word, CareSelect will search on the words separately, e.g. **Smith abdominal** will give you results for **Smith OR abdominal**
- Combine Matches:** use an uppercase AND with two search terms to find exact matches, e.g. **chest AND pain** will give you results that have both the terms chest *and* pain

Example CareSelect level one search results. The order in which providers appear is determined by how closely and how often they match the GP's search terms.

## Start utilising CareSelect today.

Find the most suitable care for your patients. Access CareSelect from your HealthLink page within your EMR - look for the CareSelect search bar.



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HealthLink helps over 30,000 healthcare practitioners deliver certainty in care by enabling them to exchange patient information quickly, reliably and securely.

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