



Terms & Conditions 2026

Please note that you will receive an email ten days prior to the event with the tour map and your starting point, sent to the email address provided at the time of booking.

1. Children (under the age of 14) are not permitted on the Homes & Gardens Tour.
2. No pets are permitted on the Homes & Gardens Tour, including service animals.
3. Shoes are not permitted in any homes, a strict 'no shoes policy' will be enforced. A shoe bag will be provided to each ticket holder on the day at the Homes & Gardens Tour Hub, Omaha Beach Golf Club. We highly recommend you wear comfy lightweight shoes that can slip on and off easily. In the case of a medical exemption shoe covers must be worn and they will not be provided by Harbour Hospice.
4. Food and drink are strictly prohibited inside the homes out of respect for the homeowners. Coffee and food carts will be available at the Homes & Gardens Hub, Omaha Beach Golf Club.
5. The tour runs from 9.30am until 4.00pm. Last permitted entry to the homes and/or gardens is 3.45pm.
6. There will be bathrooms located at the Homes & Gardens Tour Hub, Omaha Beach Golf Club & Surf Club. We will also mark any public bathrooms that can be used throughout the day on the tour map. Please note that all bathrooms in the homes are unavailable for tour goers to use.
7. To protect the privacy of the homeowners please do not take any photos or videos inside any of the homes.
8. We ask you not to take any clippings or pick any flowers in any of the gardens.
9. Unfortunately, the homes and gardens on the tour are not wheelchair or walker accessible.
10. As you will be visiting people's homes as part of the tour you will need to be respectful and adhere to all instructions from Harbour Hospice volunteers and staff.
11. Please observe normal traffic rules and obey all directions by Harbour Hospice staff and volunteers.
12. A tour map and instructions for the day will be released to all ticket holders 10 days prior to the event the email supplied when booking the tickets. Each attendee will be issued with a wrist band on the day, which will need to be worn to enter each home and or garden.
13. If the event needs to be cancelled or postponed due to a weather event, or situation beyond our control, an email will be sent to ticket holders and information posted on our website by 4.00pm on Saturday 14 November.